



# SUMMERVILLE®

AT VILLA DEL REY

*Senior Residential and Assisted Living*

*“We’re here to help”*

For many, having to make the decision to find Residential or Assisted Care for a loved one can be a scary and confusing process. How can you be sure that your loved one will get the very best care? What should you look for? What are the right questions to ask?

Lorie Harris, Director of Community Relations at Summerville at Villa del Rey, a Residential and Assisted Living Community in the heart of Napa, understands these concerns. She is ready to not only explain the process and answer your questions, but to help you and your loved one feel comfortable and safe during this transition.

With an extensive background in caregiving for seniors, Lorie works hard to smooth the way for seniors and their family members contemplating this decision. “I have cared for my grandmother, mother, father, uncle and father-in-law during the past several years,” she said, “and it can be an overwhelming process. I have been in the same position as several of the families I meet with and I want to make it as easy as possible for them.”

When you meet Becky Givens, the Executive Director of Summerville at Villa del Rey, you are sure to be greeted with a smile. “Our goal is to make sure that this is a happy place to live, work and visit,” said Becky, whose calm, affable manner puts everyone at ease. “When you walk in the door you get the feeling that this is a special place—that Residents are being well-taken care of and are happy to be here.”

Becky also has a long track record of working with seniors. “I have always enjoyed working and playing



Left to right: Becky Givens: Executive Director, Leslie Eatmon: Director of Resident Care, Lorie Harris: Director of Community Relations, Rico Dumpit: Director of Dietary Services

with seniors,” she said, “Growing up, I spent a lot of time with my great-grandmother and her friends. They taught me to be open-minded and a careful listener. We danced, played card games, traveled and laughed. But most of all, we enjoyed each other’s company.” Becky adds, “How lucky am I to be able to do something I enjoy and look forward to every day? Pretty lucky!”

Chef Rico Dumpit, Director of Dietary Services who honed his skills at the Culinary Arts Institute in Hawaii, also works hard to provide the highest-quality cuisine for the Residents of Villa del Rey. With fourteen-years of experience in the food service industry, his culinary expertise includes Asian and Mexican influences.

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“My main goal is to provide a fine-dining experience,” he said. With a changing menu, table service and a talented, motivated dining staff, Rico has done just that. His creative, flavorful, home-cooked meals bring a homey, welcoming feeling to the Residents. Villa del Rey’s dining room is spacious and comfortable. “The food’s so good!” said Summerville Resident Doris Mustard. “Every day it’s something different. Today we had cheesecake for dessert!”

Of course, quality-of-life means more than good food and a friendly atmosphere. Many Seniors need help with activities of daily living. Summerville at Villa del Rey’s Director of Resident Care, Leslie Eatmon, a Licensed Vocational Nurse, takes Resident Care very seriously. “I feel our services are something we can give to help make somebody’s day a little bit better. It may be helping a Resident shower, managing their medication, or explaining a doctor’s order, but sometimes it’s just holding a hand and giving reassurance,” she said, smiling. “A Resident may just need to talk and know somebody’s listening. I’m glad that they know we’re here for them.”

The team at Summerville at Villa del Rey has succeeded in creating a comfortable, happy, attractive home for their Residents. Groups of friends can be found chatting on the chairs and benches just outside the front door. Warm, inviting aromas waft from the kitchen. Residents and guests alike smile and greet each other in the spacious lobby and well-lit living room area. There is even an old-fashioned ice cream parlor where residents can gather and enjoy a variety of ice cream treats.

The days here are filled with activities. From Exercise Classes to Happy Hour, Cooking Classes to Bingo. There is a Resident Garden Club, Outings, Art Instruction, Game Hours, Musical Entertainment and so much more. Residents are coming and going all day long.

Becky’s affinity for seniors is serving her well at Summerville at Villa del Rey.

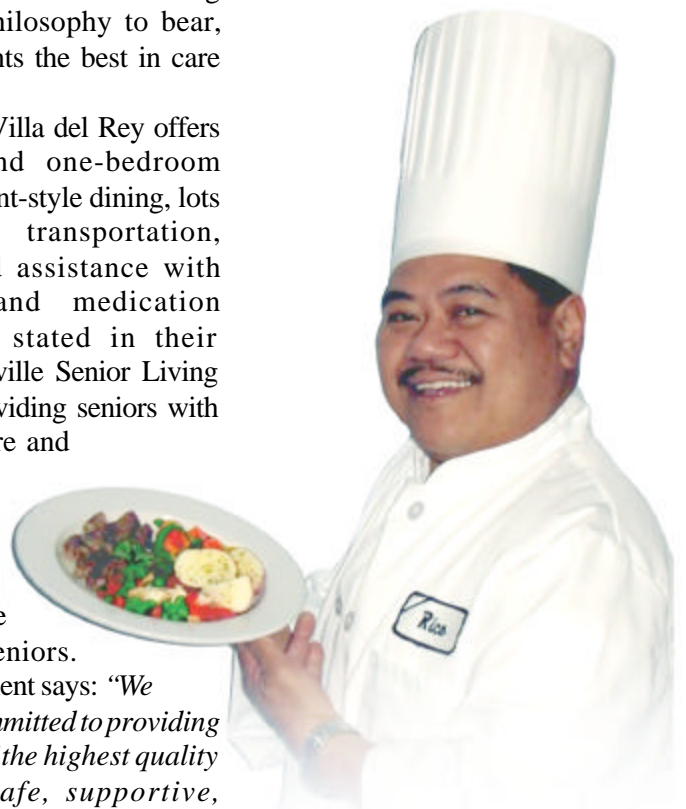
She and her team have been able to bring their vision and philosophy to bear, giving their Residents the best in care and comfort.

Summerville at Villa del Rey offers private studio and one-bedroom apartments, restaurant-style dining, lots of activities, transportation, housekeeping and assistance with personal care and medication management. As stated in their literature, “Summerville Senior Living is committed to providing seniors with the same tender care and sensitivity that their family would.”

Summerville’s philosophy is one that takes special note of the needs of seniors. Their mission statement says: *“We are passionately committed to providing care and services of the highest quality and value in a safe, supportive, residential environment, promoting the health, independence and social interaction of seniors. As a dynamic, results-oriented company, it is our goal to continually exceed the expectations of our residents, families, employees and all of those with whom we interact, by immediately addressing issues in a professional manner and by constantly striving to improve our service and performance day by day.”*

That’s a tall order. But it’s the people at Summerville at Villa del Rey who make it a reality. Becky Givens’ staff is second-to-none, with the emphasis on making sure that the respect, dignity and care of their Residents is the number-one priority of all employees. “Here, Becky has made clear that we work for our residents, and we never forget that.” said Leslie.

With more than just an open door policy, Villa del Rey has monthly Resident meetings. “I hold Town Hall Meetings because I believe Residents have a voice and are entitled to be heard.” Becky said. “I want our Residents to feel empowered; this is their home and they should have a say in the decision making process. It feels



Chef Rico Dumpit serves up delicious, gourmet meals to the lucky residents of Summerville at Villa del Rey

good to know that our Residents are comfortable talking to me. I know each of them, and they all know me.”

Unlike many Retirement Communities, Summerville at Villa del Rey has a light, friendly atmosphere. This is a happy place. Becky Givens wanted to create a home with high spirits and contented people, and she has more than succeeded. You can feel the difference when you walk through the front door.

“It’s incredibly rewarding to help seniors go from being afraid to being comfortable and happy as residents here,” said Lorie. “That’s what it’s all about.”

“I think that pleasing people,” added Becky, smiling, “is as easy as asking, ‘what can I do for you?’ Just like we say in our ads, ‘We’re here to help.’”

*Summerville at Villa del Rey is located at 3255 Villa Lane in Napa. For more information call 707-252-3333 or visit [www.sslusa.com](http://www.sslusa.com)*